

McFarland Clinic Coronavirus (COVID-19) Resources

McFarland Clinic announces resources to address patients' concerns about COVID-19 and to reduce further spread of this disease in Iowa.

Caring for people is our mission. The health and well-being of our patients, staff and the community is the priority of our work every day at McFarland Clinic. Our team of healthcare professionals is working diligently to address the evolving needs surrounding the outbreak of COVID-19.

COVID-19 Resources

• McFarland COVID-19 Nurse Phone Line (515-500-6711)

If you have symptoms of COVID-19 (cough, fever, or shortness of breath) and believe you may have been exposed to the coronavirus, please call the McFarland COVID-19 Nurse Phone Line at 515-500-6711, Monday through Friday, 8 a.m. to 5 p.m. A nurse will ask you a series of questions and direct your care appropriately.

 McFarland COVID-19 Public Resource Page <u>www.mcfarlandclinic.com/coronavirus</u> Visit this web page for the latest updates and information regarding McFarland operations. Answers to frequently asked questions, patient education, and informational videos from McFarland Clinic Infectious Disease physician Dr. Dan Fulton can be found on this page.

Frequently Asked Questions (FAQ - 3/17/2020)

(Visit <u>www.mcfarlandclinic.com/coronavirus</u> for additional FAQs and updates)

- When should I seek medical care if I'm concerned I may have COVID-19? If you have symptoms (cough, fever, or shortness of breath) and believe you may have been exposed, please call the McFarland COVID-19 Nurse Phone Line at 515-500-6711.
- Can I get tested for COVID-19? What are the requirements? There are defined testing criteria, and supplies are limited. McFarland Clinic is following Centers for Disease Control (CDC) criteria for COVID-19 testing. Only patients with a known exposure and who have symptoms of cough, fever, or shortness of breath will be tested.
- My employer is requiring a doctor's note that says I don't have COVID-19 so I can return to work. How do I get one?

McFarland Clinic will only test patients meeting CDC criteria. The CDC is advising employers: "Do not require healthcare providers to issue notes for employees who are sick with acute respiratory illness to validate their illness or to return to work." McFarland is following this guidance as outlined in <u>CDC's</u> <u>Interim Guidance for Businesses and Employers</u>.

• Is it safe to come to the clinic? Should I cancel my routine appointments?

McFarland Clinic providers and staff follow standard infection control procedures to protect patients and staff and to control infection. Notice signs at all clinic entrances direct patients with known exposure and symptoms to call the COVID-19 Nurse Phone Line. If you have concerns about your scheduled appointment, please contact your healthcare team by calling or direct messaging in <u>MyChart</u>.

Extraordinary Care, Every Day